



MYCREDITCOUNSELOR.NET

Privacy Notice

In accordance with the Consumer Financial Information Rule of the Gramm - Leach - Bliley Act

This document provides you with the types of information collected and how it will be shared with your financial institutions.

Categories of information collected: In the process of negotiating your private student loans or other unsecured debt, we will require the following information:

- SSN
- Address
- DOB
- Account information such as balances, names of creditors, and date of last payment
- Consumer Credit Report (for review only, not shared with lenders or collectors)

Categories of information disclosed: The following information will be disclosed to lenders or collection agencies in order to verify loan amounts and to comply with lenders and debt collectors security procedures:

- SSN
- Address
- DOB

Categories of affiliates and nonaffiliated third parties to whom we disclose information:

- Regulatory complaint agencies if there is a need to file a complaint against a lender or debt collector. In these instances only name and address will be provided to the complaint agency.
- We do not disclose client information to any other third parties or affiliates.

Categories of information provided under the joint marketing/servicer provision in section 313.13 of the Privacy Rule:

- None.

Safeguarding procedures: Your information is protected on a secure computer with the latest anti-virus and anti-malware software. If at any time the Permission to Communicate form is sent to a lender or collection agency, it is done by a secure fax transmission or through emailing a password protected document.